



For 9 years iWorQ Systems has empowered local governments with not only management solutions, but also a passion to make it available to every size of city and county. Local governments have always been required to serve their citizens using limited funds. They are charged with maintaining the infrastructure, managing the resources, and serving the citizens to keep their communities vibrant and healthy – regardless of their size. As the first company to offer city and county government management applications as an Internet service, not as installed software, iWorQ has enabled hundreds of government agencies to access the best government software *at a fraction of the cost*.

## Benefits of iWorQ Systems for your City or County:

- Available To Every Staff Member all they need is an internet browser
- No Per Seat Licensing pricing is based on the applications selected and the city or county population which allows agencies from the smallest to the largest to benefit from the applications
- Free Support And Training free telephone support is available to every user
- Operational In Hours most applications can be used by staff the first day of service
- Free Upgrades updates are provided immediately and at no added cost
- Easy To Use empowers your people to do more, and faster, and better
- Nothing To Install Or Manage not servers, not software, not backup systems it is all online

## iWorQ Systems Applications:

### Public Works Management

- ✓ Work Order Management
- ✓ Pavement
- ✓ Signs
- ✓ Markings
- ✓ Signals
- ✓ Bridges
- ✓ Facilities
- ✓ Sidewalks
- ✓ Water System
- ✓ Sewers
- ✓ Storm Drains
- ✓ Culverts
- ✓ Trees
- ✓ GASB34 Reporting included

### City Management

- Citizen Requests and Complaints
- ✓ Code Enforcement and Inspections
- ✓ Graffiti
- ✓ Accident Records
- ✓ Fleet Maintenance
- ✓ Inspections
- ✓ Building Maintenance
- ✓ Work Order
  Management

GIS Maps and nationwide aerial imagery available within each application

# With many more applications coming...

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## But the proof is in what our 100's of satisfied customers have to say.

## Here are some examples:

The street department has been using the IWORQ program since 2001 and we have never looked back. We use it to manage everything from our street signs to pavement management. They have assisted us greatly in going from an out of date pavement distress system to the industry standard of Strategic Highway Research Program 'SHRP". They assisted us in starting a preventive maintenance program (Chipseal, Slurryseal, Capeseal) in 2004 and by 2006 our budget will have tripled because of the results that this program is producing. As the Pavement System Manager for the City and County I use IWORQ everyday. The ability to query the data base is a powerful tool and I have only scratched the surface. The Street Operations Superintendent is required to submit a street evaluation report to Council yearly. Before we had IWORQ this report use to take a week to prepare but with IWORQ it takes a couple of hours to complete and submit. I would personally recommend IWORQ to anyone. **City and County of Broomfield, Colorado** 

I would really love to comment on how much time I save and how easy the system works for me here at the City. Its resourceful and helpful to all the departments for informational purposes and to keep track of work orders with helping the residents of Lake Wales with any issues that they may feel needs attention within the city. Thank you for providing an innovative and exceptional program to help us do our job efficiently and effectively. It also helps the city as well by logging man-hours and supplies and job requirements. Lake Wales, Florida

We recently completed our set up and have begun using this wonderful work order system. The ease in which we set this up and simplicity has made the "entire" City buy into this program. I completed training with our staff and within 15 minutes I had four new work orders pending in the queue. The staff at iWorQ made this a great experience with step by step instructions. The City of Decatur, Texas

One of my responsibilities as an Office Administrator is to keep accurate records of all the work that is performed by our Public Service Dept. I have multiple projects with labor and equipment costs that I have to keep records of. Recently I used the Iworq software to help clarify my records with an auditor that was reviewing our accounts. I would recommend this software to anyone working in an environment where accurate record-keeping is vital and essential for the company's interest. **City of Greenville, Michigan** 

I wanted to take the time to express our excitement about the IworQ work order system and how much we appreciate its usefulness and relative ease of use. This system is providing the job and project costing we were seeking and will be a valuable tool for increasing our productivity and efficiency. I have been extremely pleased with the ease of use and short spin-up time to utilization by so many people. I credit this to the outstanding onsite training session and the program's built-in ease of use. The time to implementation was well ahead of my schedule and took less of my personal time than anticipated. The system now provides the capability to consolidate departmental activity reports into a comprehensive listing of activities across the Public Works departments and allows us to eliminate several attempts at PC records keeping. The friendly and professional support of your staff can not be overstated—great results and great to work with. Please feel free to list me and Altus in the "satisfied customer" column. I'll be happy to discuss our satisfaction with any prospective customer. **City of Altus, Oklahoma** 

### Call today for a free trial (435) 755-5126 or visit us online at www.iworq.com